**ADMIN.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Welcome</title>

{% endblock %}

{% block body %}

<body style="background-color:black;">

<div class="container-md" style="padding-top: 100px;">

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">WELCOME TO <span style="color:white;">ADMIN PAGE</span></h1>

</div>

<div class="row col-md-offset-3 col-md-5 ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

</div>

<div class="row g-4 mb-4">

<form action="{{ url\_for('remove') }}" method="POST">

<div class="col mb-3">

<button type="submit" class="btn btn-primary"><span

style="color:black; font-weight: bolder; ">Delect</span></button>

</div>

<div class="col-3 form-group ">

<input type="text" style="color: white; width: 150px;" class="form-control" id="otpv" name="otpv"

placeholder="Verification Code" required>

</div>

</form>

<div class="col">

<a style="color: black; font-weight: bolder;" href="{{url\_for('home')}}"

class="btn btn-primary ">Logout</a>

</div>

</div>

</div>

</div>

<div class="container-md">

<div id="accordion">

<div class="card">

<div class="card-header" id="headingOne">

<h5 class="mb-0">

<button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"

aria-expanded="false" aria-controls="collapseOne">

<h2 style="color: black;">User Datatbase</h2>

</button>

</h5>

</div>

<div id="collapseOne" class="collapse " aria-labelledby="headingOne" data-parent="#accordion">

<div class="card-body">

<div class="row mx-auto" style="height: 50px;">

<input type="text" style="color: white; width: min-content;" class="form-control"

id="myInput" name="myInput" onkeyup="myFunction()" placeholder="Search for Names">

<div class="col" style="height:50px;">

<h2 style="color: black;"> TOTAL NUMBER OF USERS : <span

style="color: black; font-weight: bolder; ">{{message}}</span></h2>

</div>

</div>

<div class="row mx-auto ">

<table class="table table-striped table-light" id="myTable">

<thead class="thead-dark ">

<tr>

<th scope="row" onclick="sortTable(1)">DATE OF JOIN</th>

<th scope="row" onclick="sortTable(0)">ID</th>

<th scope="row" onclick="sortTable(1)">NAME</th>

<th scope="row" onclick="sortTable(0)">EMAIL</th>

<th scope="row" onclick="sortTable(1)">PASSWORD</th>

<th scope="row" onclick="sortTable(0)">PHONENUMBER</th>

<th scope="row">DELECT</th>

</tr>

</thead>

<tbody>

{% for row in users %}

<tr>

<td style="color: black;">{{row['DATE']}}</td>

<td style="color: black;">{{row['ID']}}</td>

<td style="color: black;">{{row["NAME"]}}</td>

<td style="color: black;">{{row["EMAIL"]}}</td>

<td style="color: black;">{{row["PASSWORD"]}}</td>

<td style="color: black;">{{row['PHONENUMBER']}}</td>

<td><a style="color: black;" href="/delete/{{row['ID']}} "

class="btn btn-primary">DELECT {{ row['ID']}}</a>

</td>

</tr>

{% endfor %}

</tbody>

</table>

</div>

</div>

</div>

</div>

<div class="card">

<div class="card-header" id="headingTwo">

<h5 class="mb-0">

<button class="btn btn-link collapsed" data-toggle="collapse" data-target="#collapseTwo"

aria-expanded="false" aria-controls="collapseTwo">

<h2 style="color: black;">AGENT DATABASE</h2>

</button>

</h5>

</div>

<div id="collapseTwo" class="collapse" aria-labelledby="headingTwo" data-parent="#accordion">

<div class="card-body">

<div class="row mx-auto" style="height: 50px;">

<input type="text" style="color: white; width: min-content;" class="form-control"

id="myInput" name="myInput" onkeyup="myFunction()" placeholder="Search for Names">

<div class="col" style="height:50px;">

<h2 style="color: black;"> TOTAL NUMBER OF AGENT : <span

style="color: black; font-weight: bolder; ">{{msgagent}}</span></h2>

</div>

</div>

<div class="row mx-auto ">

<table class="table table-striped table-light " id="myTable">

<thead class="thead-dark ">

<tr>

<th scope="row" onclick="sortTable(1)">DATE</th>

<th scope="row" onclick="sortTable(0)">ID</th>

<th scope="row" onclick="sortTable(1)">NAME</th>

<th scope="row" onclick="sortTable(0)">EMAIL</th>

<th scope="row" onclick="sortTable(1)">PASSWORD</th>

<th scope="row" onclick="sortTable(0)">PHONE NUMBER</th>

<th scope="row" onclick="sortTable(1)">SERVICE\_AGENT</th>

<th scope="row" onclick="sortTable(0)">ADDRESS</th>

<th scope="row" onclick="sortTable(1)">CITY</th>

<th scope="row" onclick="sortTable(0)">STATE</th>

<th scope="row" onclick="sortTable(1)">RESUME LINK</th>

<th scope="row">DELECT</th>

</tr>

</thead>

<tbody>

{% for row in agents %}

<tr>

<td style="color: black;">{{row['DATE']}}</td>

<td style="color: black;">{{row['ID']}}</td>

<td style="color: black;">{{row["NAME"]}}</td>

<td style="color: black;">{{row["EMAIL"]}}</td>

<td style="color: black;">{{row["PASSWORD"]}}</td>

<td style="color: black;">{{row['PHONENUMBER']}}</td>

<td style="color: black;">{{row['SERVICE\_AGENT']}}</td>

<td style="color: black;">{{row['ADDRESS']}}</td>

<td style="color: black;">{{row['CITY']}}</td>

<td style="color: black;">{{row['STATE']}}</td>

<td style="color: black;">{{row['RESUME\_LINK']}}</td>

<td><a style="color: black;" href="/agentdelete/{{row['ID']}} "

class="btn btn-primary">DELECT {{row['ID']}}</a>

</td>

</tr>

{% endfor %}

</tbody>

</table>

</div>

</div>

</div>

</div>

<div class="card">

<div class="card-header" id="headingThree">

<h5 class="mb-0">

<button class="btn btn-link" data-toggle="collapse" data-target="#collapseThree"

aria-expanded="false" aria-controls="collapseThree">

<h2 style="color: black;">Complaint Datatbase</h2>

</button>

</h5>

</div>

<div id="collapseThree" class="collapse " aria-labelledby="headingThree" data-parent="#accordion">

<div class="card-body">

<div class="row mx-auto" style="height: 50px;">

<input type="text" style="color: white; width: min-content;" class="form-control"

id="myInput" name="myInput" onkeyup="myFunction()" placeholder="Search for Names">

<div class="col" style="height:50px;">

<h2 style="color: black;"> TOTAL NUMBER OF COMPLAINT : <span

style="color: black; font-weight: bolder; ">{{issue}}</span></h2>

</div>

</div>

<div class="row mx-auto ">

<table class="table table-striped table-light " id="myTable">

<thead class="thead-dark ">

<tr>

<th scope="row" onclick="sortTable(0)">ID</th>

<th scope="row" onclick="sortTable(1)">CUSTOMER\_ID</th>

<th scope="row" onclick="sortTable(0)">DATE</th>

<th scope="row" onclick="sortTable(1)">EMAIL</th>

<th scope="row" onclick="sortTable(0)">PHONE\_NUMBER</th>

<th scope="row" onclick="sortTable(1)">TOPIC</th>

<th scope="row" onclick="sortTable(0)">DESCRIPTION</th>

<th scope="row" onclick="sortTable(1)">SERVICE\_TYPE</th>

<th scope="row" onclick="sortTable(0)">SERVICE\_AGENT</th>

<th scope="row" onclick="sortTable(1)">ADDRESS</th>

<th scope="row" onclick="sortTable(0)">STATE</th>

<th scope="row" onclick="sortTable(1)">IMAGE\_LINK</th>

<th scope="row" onclick="sortTable(0)">STATUS</th>

<th scope="row" onclick="sortTable(1)">DELECT</th>

<th scope="row" onclick="sortTable(0)">ALLOCATE</th>

</tr>

</thead>

<tbody>

{% for row in complaint %}

<tr>

<td style="color: black;">{{row['ID']}}</td>

<td style="color: black;">{{row["CUSTOMER\_ID"]}}</td>

<td style="color: black;">{{row["DATE"]}}</td>

<td style="color: black;">{{row["EMAIL"]}}</td>

<td style="color: black;">{{row['PHONENUMBER']}}</td>

<td style="color: black;">{{row['TOPIC']}}</td>

<td style="color: black;">{{row['DESCRIPTION']}}</td>

<td style="color: black;">{{row['SERVICE\_TYPE']}}</td>

<td style="color: black;">{{row['SERVICE\_AGENT']}}</td>

<td style="color: black;">{{row['ADDRESS']}}</td>

<td style="color: black;">{{row['STATE']}}</td>

<td style="color: black;">{{row['IMAGE\_LINK']}}</td>

{% if 'Completed' == row.STATUS %}

<td style="color: black;"><button type="button" class="btn btn-success text-white"> {{row['STATUS']}} </button></td>

{% elif 'Agent Alloted' == row.STATUS %}

<td style="color: black;"><button type="button" class="btn btn-warning text-white"> {{row['STATUS']}} </button></td>

{% elif 'Processing' == row.STATUS %}

<td style="color: black;"><button type="button" class="btn btn-danger text-white"> {{row['STATUS']}} </button></td>

{% endif %}

<td><a style="color: white;" href="/deletecomplaint/{{row['ID']}} "

class="btn btn-dark">DELECT {{row['ID']}}</a>

</td>

<td><a style="color: black;" href="/viewagent/{{row['ID']}}" class="btn btn-primary">AGENT {{row['ID']}}</a>

</td>

</tr>

{% endfor %}

</tbody>

</table>

</div>

</div>

</div>

</div>

</div>

<script>

function myFunction() {

var input, filter, table, tr, td, i, txtValue;

input = document.getElementById("myInput");

filter = input.value.toUpperCase();

table = document.getElementById("myTable");

tr = table.getElementsByTagName("tr");

for (i = 0; i < tr.length; i++) {

td = tr[i].getElementsByTagName("td")[1];

if (td) {

txtValue = td.textContent || td.innerText;

if (txtValue.toUpperCase().indexOf(filter) > -1) {

tr[i].style.display = "";

} else {

tr[i].style.display = "none";

}

}

}

}

function sortTable(n) {

var table, rows, switching, i, x, y, shouldSwitch, dir, switchcount = 0;

table = document.getElementById("myTable");

switching = true;

//Set the sorting direction to ascending:

dir = "asc";

/\*Make a loop that will continue until

no switching has been done:\*/

while (switching) {

//start by saying: no switching is done:

switching = false;

rows = table.rows;

/\*Loop through all table rows (except the

first, which contains table headers):\*/

for (i = 1; i < (rows.length - 1); i++) {

//start by saying there should be no switching:

shouldSwitch = false;

/\*Get the two elements you want to compare,

one from current row and one from the next:\*/

x = rows[i].getElementsByTagName("TD")[n];

y = rows[i + 1].getElementsByTagName("TD")[n];

/\*check if the two rows should switch place,

based on the direction, asc or desc:\*/

if (dir == "asc") {

if (x.innerHTML.toLowerCase() > y.innerHTML.toLowerCase()) {

//if so, mark as a switch and break the loop:

shouldSwitch = true

break;

}

} else if (dir == "desc") {

if (x.innerHTML.toLowerCase() < y.innerHTML.toLowerCase()) {

//if so, mark as a switch and break the loop:

shouldSwitch = true;

break;

}

}

}

if (shouldSwitch) {

/\*If a switch has been marked, make the switch

and mark that a switch has been done:\*/

rows[i].parentNode.insertBefore(rows[i + 1], rows[i]);

switching = true;

//Each time a switch is done, increase this count by 1:

switchcount++;

} else {

/\*If no switching has been done AND the direction is "asc",

set the direction to "desc" and run the while loop again.\*/

if (switchcount == 0 && dir == "asc") {

dir = "desc";

switching = true;

}

}

}

}

</script>

{% endblock %}

</body>

**AGENTAPPLY.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page(AGENT)</title>

{% endblock %}

{% block body %}

<body style="background-color:black;" data-target="#pb-navbar" data-offset="200" data-spy="scroll">

<div class="container" style="padding-top:150px;">

<div class="row mb-5">

<h1 class="page-header text-primary mx-auto">COMPLAINT <span style="color:white;">PAGE FOR CUSTOMER</span>

</h1>

</div>

<div class="col-sm height: 100px; justify-content-center ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} " style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center mx-auto">

<div class="form-group">

<label for="exampleInputname">ID</label>

<input type="text" style="color: black; width: 400px;" class="form-control" value="{{id}}" name="idn"

disabled />

</div>

<table class="table table-striped table-light " id="myTable">

<thead class="thead-dark ">

<tr>

<th scope="row">NAME</th>

<th scope="row">AGENT\_ID</th>

<th scope="row">SELECT</th>

</tr>

</thead>

<tbody>

{% for agent in agent %}

<tr>

<td style="color: black;">{{agent['NAME']}}</td>

<td style="color: black;">{{agent['ID']}}</td>

<td>

<a style="color: black;" href="/updatethis/{{agent['ID']}} " class="btn btn-primary">SELECT

{{agent['NAME']}}</a>

</td>

</tr>

{% endfor %}

</tbody>

</table>

</div>

<div class="row d-flex">

<a href="{{ url\_for('admin') }}" class="btn btn-primary mx-auto" role="button"><span

style="color:black; font-weight: bolder;">Back</span>

</a>

</div>

</div>

{% endblock %}

</body>

</html>

**AGENRREGISTER.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page(AGENT)</title>

{% endblock %}

{% block body %}

<body style="background-color:black;" data-target="#pb-navbar" data-offset="200" data-spy="scroll">

<div class="container" style="padding-top:150px;">

<div class="row mb-5" >

<h1 class="page-header text-primary mx-auto">REGISTER <span style="color:white;">PAGE FOR AGENT</span></h1>

</div>

<div class="col-sm height: 100px; justify-content-center ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} " style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center" style="height: 1000px;">

<form action="{{ url\_for('agentform') }}" method="POST">

<div class="form-group">

<label for="exampleInputname">Name</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="name" name="name"

placeholder="Enter Name" required>

</div>

<div class="form-group">

<label for="exampleInputEmail">Email address</label>

<input type="email" style="color: white; width: 400px;" class="form-control" id="email"

name="email" placeholder="Enter email" required>

<small id="emailHelp">We'll never share your email with anyone else.</small>

</div>

<div class="form-group">

<label for="exampleInputPassword">Password</label>

<input type="password" style="color: white; width: 400px;" class="form-control" id="password"

name="password" placeholder="Password" required>

</div>

<div class="form-group">

<label for="exampleInputphonenumber">Phone Number</label>

<input type="tel" style="color: white; width: 400px;" class="form-control" id="phonenumber"

name="phonenumber" placeholder="Enter phone Number" pattern="[0-9]{10}" required>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Select Service</label>

<select class="form-control" placeholder="Choose Service want to prefer"

id="service" name="service">

<option>Hardware</option>

<option>Software</option>

<option>Online services</option>

</select>

</div>

<div class="form-group">

<label for="exampleInputname">Enter Your Address</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="address" name="address"

placeholder="Enter Name" required>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Enter City</label>

<select class="form-control" placeholder="Choose Service want to prefer"

id="city" name="city">

<option>Chennai</option>

<option>Bangalore</option>

<option>Mumbai</option>

<option>Cochi</option>

</select>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Enter State</label>

<select class="form-control" placeholder="Choose Service want to prefer"

id="state" name="state">

<option>Tamil Nadu</option>

<option>Karnataka</option>

<option>Kerala</option>

<option>Andhra Pradesh</option>

</select>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Enter Country</label>

<select class="form-control" placeholder="Choose Service want to prefer"

id="country" name="country">

<option>Uk</option>

<option>India</option>

</select>

</div>

<div class="form-group">

<label for="exampleInputname">Resume Link</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="link" name="link"

placeholder="Enter Name" required>

<small id="emailHelp">Please share your Resume with drive option as anyone</small>

</div>

<button type="submit" class="btn btn-primary mx-auto"><span

style="color:black; font-weight: bolder;">Submit</span></button>

</form>

</div>

<div class="row d-flex">

<a href="{{ url\_for('home') }}" class="btn btn-primary mx-auto" role="button"><span

style="color:black; font-weight: bolder;">Back</span>

</a>

</div>

</div>

{% endblock %}

</body>

**AGENTWELCOME.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Welcome</title>

{% endblock %}

{% block body %}

<body style="background-color:black;">

<div class="container-lg" style="padding-top: 100px;">

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">WELCOME TO <span style="color:white;">HOME PAGE</span></h1>

</div>

<div class="row col-md-offset-3 col-md-5 ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">WELCOME AGENT <span

style="color:white;">{{session['name']}}</span>

</h1>

</div>

<div class="row g-4 mb-4 ">

<div class="col">

<a style="color: black;" href="{{url\_for('home')}}" class="btn btn-primary ">Logout</a>

</div>

</div>

<div id="accordion">

<div class="card">

<div class="card-header" id="headingOne">

<h5 class="mb-0">

<button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"

aria-expanded="false" aria-controls="collapseOne">

<h2 style="color: black;">SHOW ISSUE</h2>

</button>

</h5>

</div>

<div id="collapseOne" class="collapse " aria-labelledby="headingOne" data-parent="#accordion">

<div class="card-body ">

<div class="row mx-auto" style="height: 50px;">

<div class="col" style="height:50px;">

<h2 style="color: black;"> TOTAL NUMBER OF COMPLAINT : <span

style="color: black; font-weight: bolder; ">{{message}}</span></h2>

</div>

</div>

{% for post in agent %}

<div class="progress text-center">

{% if 'Completed' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated bg-success"

role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 100%; height:50px;"></div>

{% elif 'Agent Alloted' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated"

role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 50%; height:50px;"></div>

{% elif 'Processing' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated bg-warning"

role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 25%; height:50px;"></div>

{% endif %}

</div>

<div class="card text-white mb-3 container-lg" style="background-color: black;">

<div class="container-lg card-header text-center rounded-pill border border-secondary ">

<div class="hstack gap-3 mb-3 ">

<div class="row mb-3">

<div class="col-sm">

<h4><span class="text-primary"> ID : </span>{{post['ID']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> TOPIC : </span>{{post['TOPIC']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> DATE : </span> {{post['DATE']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> CUSTOMER ID : </span>

{{post['CUSTOMER\_ID']}}</h4>

</div>

</div>

<div class="row mb-3">

<div class="col-sm">

<h4><span class="text-primary"> CUSTOMER NAME : </span>{{post['NAME']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> PHONENUMBER : </span>{{post['PHONENUMBER']}}

</h4>

</div>

</div>

<div class="row mb-3 d-flex justify-content-center">

<h4><span class="text-primary"> TICKET STATUS : </span>{{post['STATUS']}}

</h4>

</div>

</div>

</div>

<div class="container card-header d-flex justify-content-center ">

<div class="hstack gap-3 ">

<div class="row">

<h4><span class="text-primary"> SERVICE AGENT : </span>

{{post['SERVICE\_AGENT']}}</h4>

</div>

<div class="row">

<h4><span class="text-primary"> SERVICE TYPE :

</span>{{post['SERVICE\_TYPE']}}</h4>

</div>

<div class="row">

<h4><span class="text-primary"> ADDRESS :

</span>{{post['ADDRESS']}}</h4>

</div>

<div class="row mb-3">

<h4><span class="text-primary"> DESCRIPTION : </span>{{post['DESCRIPTION']}}

</h4>

</div>

</div>

</div>

<div class="card-footer text-muted d-flex justify-content-center ">

<div class="row">

<a style="color: black;" href="/completed/{{post['DESCRIPTION']}}"

class="btn btn-primary">COMPLETED</a>

</div>

</div>

</div>

{% endfor %}

</div>

</div>

</div>

</div>

</div>

{% endblock %}

</body>

**BASE.HTML**

<!DOCTYPE html>

<html lang="en">

<head>

<title>Customer Care Registry</title>

<meta charset="utf-8">

<meta name="viewport" content="width=device-width, initial-scale=1, shrink-to-fit=no">

<link rel="stylesheet" href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/animate.css">

<link rel="stylesheet" href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/flexslider.css">

<link rel="stylesheet" href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/fonts/icomoon/style.css">

<link href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/favicon.ico" rel="icon">

<link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/4.7.0/css/font-awesome.min.css">

<link rel="shortcut icon" href="{{ url\_for('static', filename='favicon.ico') }}">

<script src="https://ajax.googleapis.com/ajax/libs/jquery/3.5.1/jquery.min.js"></script>

<link rel="stylesheet" href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/bootstrap.css">

<link rel="stylesheet" href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/style.css">

<link href="https://fonts.googleapis.com/css2?family=Permanent+Marker&display=swap" rel="stylesheet">

<link href="https://fonts.googleapis.com/css?family=Nunito+Sans:200,300,400,700" rel="stylesheet">

<link href="https://fonts.googleapis.com/css2?family=Audiowide&display=swap" rel="stylesheet">

<script src="https://cdn.jsdelivr.net/npm/sweetalert2@10"></script>

</head>

<!-- Include a polyfill for ES6 Promises (optional) for IE11 -->

{% block head %} {% endblock %}

</head>

<body data-spy="scroll" data-target="#pb-navbar" data-offset="200">

<nav class="navbar navbar-expand-lg site-navbar navbar-light bg-light" id="pb-navbar">

<div class="container">

<button class="navbar-toggler" type="button" data-toggle="collapse" data-target="#navbarsExample09" aria-controls="navbarsExample09" aria-expanded="false" aria-label="Toggle navigation">

<span class="navbar-toggler-icon"></span>

</button>

<div class="collapse navbar-collapse justify-content-md-center" id="navbarsExample09">

<ul class="navbar-nav">

<li><a class="nav-link" style="color: black;" href="/home">Home</a></li>

<li ><a class="nav-link" style="color: black;" href="#section-portfolio">Our Top Agents</a></li>

<li ><a class="nav-link" style="color: black;" href="#section-resume">Resume</a></li>

<li ><a class="nav-link" style="color: black;" href="#section-about">About</a></li>

<li ><a class="nav-link" style="color: black;" href="#section-contact">Contact</a></li>

<li ><a class="nav-link " style="color: black;" href="#section-sign">Sign in</a></li>

</ul>

</div>

</div>

</nav>

{% block body %}

{% endblock %}

{% block footer %}

{% endblock %}

<footer class="site-footer">

<div class="container">

<div class="row mb-5">

<p class="col-12 text-center">

<!-- Link back to Colorlib can't be removed. Template is licensed under CC BY 3.0. -->

Copyright &copy;

<script>document.write(new Date().getFullYear());</script> All rights reserved | This template is

made with <i class="fa fa-heart" style="font-size:36px;color:red" aria-hidden="true"></i> by <a

href="https://github.com/ssrajkiran" target="\_blank" class="text-primary">RAJKIRAN SS</a>

<!-- Link back to Colorlib can't be removed. Template is licensed under CC BY 3.0. -->

</p>

</div>

<div class="row mb-5">

<div class="col-md-12 text-center">

<p>

<a href="https://github.com/ssrajkiran" class="social-item"><span class="fa fa-github" style="font-size:36px"></span></a>

<a href="https://www.google.com/" class="social-item"><span class="fa fa-twitter" style="font-size:36px"></span></a>

<a href="https://www.google.com/" class="social-item"><span class="fa fa-youtube" style="font-size:36px"></span></a>

<a href="https://www.linkedin.com/in/rajkiran-s-s-9622871b2/" class="social-item"><span

class="fa fa-linkedin" style="font-size:36px"></span></a>

</p>

</div>

</div>

</div>

</footer>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/jquery.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/jquery-migrate-3.0.1.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/popper.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/bootstrap.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/jquery.easing.1.3.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/jquery.stellar.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/vendor/jquery.waypoints.min.js"></script>

<script src="https://unpkg.com/isotope-layout@3/dist/isotope.pkgd.min.js"></script>

<script src="https://unpkg.com/imagesloaded@4/imagesloaded.pkgd.min.js"></script>

<script src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/custom.js"></script></body>

**COMPLAINT.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page(AGENT)</title>

{% endblock %}

{% block body %}

<body style="background-color:black;" data-target="#pb-navbar" data-offset="200" data-spy="scroll">

<div class="container" style="padding-top:150px;">

<div class="row mb-5" >

<h1 class="page-header text-primary mx-auto">COMPLAINT <span style="color:white;">PAGE FOR CUSTOMER</span></h1>

</div>

<div class="col-sm height: 100px; justify-content-center ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} " style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center" style="height: 1000px;">

<form action="{{ url\_for('complaintform') }}" method="POST">

<div class="form-group">

<label for="exampleInputname">CUSTOMER ID</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="id" name="id" value="{{msg}}"

placeholder="Enter Name" required>

</div>

<div class="form-group">

<label for="exampleInputEmail">Email address</label>

<input type="email" style="color: white; width: 400px;" class="form-control" id="email"

name="email" placeholder="Enter email" required>

<small id="emailHelp">We'll never share your email with anyone else.</small>

</div>

<div class="form-group">

<label for="exampleInputphonenumber">Phone Number</label>

<input type="tel" style="color: white; width: 400px;" class="form-control" id="phonenumber"

name="phonenumber" placeholder="Enter phone Number" pattern="[0-9]{10}" required>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Select Service</label>

<select class="form-control" placeholder="Choose Service want to prefer" style="color: white;" id="service" name="service">

<option selected>Select one of these...</option>

<option>Hardware</option>

<option>Software</option>

<option>Online</option>

</select>

</div>

<div class="form-group">

<label for="exampleInputname">Enter topic</label>

<input type="text" class="form-control text-white" id="topic" name="topic" placeholder="Enter Name" required>

</div>

<div class="form-group">

<label for="exampleFormControlTextarea1">Description</label>

<textarea class="form-control text-white" id="exampleFormControlTextarea1" id="description" name="description" rows="3"></textarea>

</div>

<div class="form-group">

<label for="exampleInputname">Enter Your Address</label>

<input type="text" style="width: 400px;" class="form-control text-white" id="address" name="address"

placeholder="Enter address" required>

</div>

<div class="form-group">

<label for="exampleFormControlSelect1">Enter State</label>

<select class="form-control text-white" placeholder="Choose Service want to prefer"

id="state" name="state">

<option>Tamil Nadu</option>

<option>Karnataka</option>

<option>Kerala</option>

<option>Andhra Pradesh</option>

</select>

</div>

<div class="form-group">

<label for="exampleInputname">IMAGE Link</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="link" name="link"

placeholder="Enter Name" required>

<small id="emailHelp">Please share your Resume with drive option as anyone</small>

</div>

<button type="submit" class="btn btn-primary mx-auto"><span

style="color:black; font-weight: bolder;">Submit</span></button>

</form>

</div>

<div class="row d-flex">

<a href="{{ url\_for('welcome') }}" class="btn btn-primary mx-auto" role="button"><span

style="color:black; font-weight: bolder;">Back</span>

</a>

</div>

</div>

{% endblock %}

</body>

</html>

**FORGOT.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Welcome</title>

{% endblock %}

{% block body %}

<body style="background-color:black; padding-top: 100px;">

<div class="container" style="padding-top:100px; text-align: center;">

<div class="row height: 200px; ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} mx-auto" style="color: red; ">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row mb-3">

<h1 class="page-header text-primary mx-auto">FORGOT <span style="color:white;">PAGE</span></h1>

</div>

<div class="container border border-primary mb-3">

<div class="row mb-3">

<h1 class="page-header text-primary mx-auto">CUSTOMER</h1>

</div>

<div class="row ">

<div class="col" style="height: 200px;">

<form action="{{ url\_for('forgot') }}" method="POST">

<div class="form-group" style="padding-left: 60px;">

<label for="exampleid">Id</label>

<input type="tel" style="color: white; width: 400px; " class="form-control " id="ida"

name="custid" placeholder="Enter Id" required>

</div>

<div class="row justify-content-center">

<button type="submit" id="otp" class="btn btn-primary btn-md " style="color: black; font-weight: bolder;" >Send Email</button>

</div>

</form>

</div>

<div class="col " style="height: 200px;">

<form action="{{ url\_for('otp') }}" method="POST">

<div class="form-group" style="padding-left: 60px;">

<label for="exampleid">Enter your verification number</label>

<input type="tel" style="color: white; width: 400px; padding-right:30px;"

class="form-control " id="otp" name="otp" placeholder="Enter otp" required>

</div>

<div class="row justify-content-center">

<button type="submit" class="btn btn-primary btn-md " style="color: black; font-weight: bolder;">verify OTP</button>

</div>

</form>

</div>

</div>

</div>

<div class="container border border-primary mb-3">

<div class="row mb-3">

<h1 class="page-header text-primary mx-auto">AGENT</h1>

</div>

<div class="row ">

<div class="col" style="height: 200px;">

<form action="{{ url\_for('agentforgot') }}" method="POST">

<div class="form-group" style="padding-left: 60px;">

<label for="exampleid">Id</label>

<input type="tel" style="color: white; width: 400px; " class="form-control " id="ida"

name="custid" placeholder="Enter Id" required>

</div>

<div class="row justify-content-center">

<button type="submit" id="otp" class="btn btn-primary btn-md " style="color: black; font-weight: bolder;">Send Email</button>

</div>

</form>

</div>

<div class="col " style="height: 200px;">

<form action="{{ url\_for('agentotp') }}" method="POST">

<div class="form-group" style="padding-left: 60px;">

<label for="exampleid">Enter your verification number</label>

<input type="tel" style="color: white; width: 400px; padding-right:30px;"

class="form-control " id="otp" name="otp" placeholder="Enter otp" required>

</div>

<div class="row justify-content-center">

<button type="submit" class="btn btn-primary btn-md "style="color: black; font-weight: bolder;">verify OTP</button>

</div>

</form>

</div>

</div>

</div>

<div class="row justify-content-center">

<a href="{{ url\_for('home') }}" class="btn btn-primary mx-auto" role="button"><span

style="color:black; font-weight: bolder;">Back</span>

</a>

</div>

</div>

{% endblock %}

</body>

**INDEX.HTML**

{% extends 'base.html' %}

{% block body %}

<body data-spy="scroll" data-target="#pb-navbar" data-offset="200">

<section class="site-hero" style="background-color: black;" id="section-home">

<div class="container p-3 mb-2 bg-primary rounded mx-auto " style="height:1000px; width:800px;">

<div class="row text-center" style="padding-top:300px;">

<h1 class="section-heading text-center col-md-16"><span style="color:skyblue;">C</span>USTOMER <span style="color:skyblue;">C</span>ARE <span style="color:skyblue;">R</span>EGISTRY ! </h1>

</div>

</div>

</section>

<!-- section -->

<section class="site-section" id="section-sign">

<div class="container" style="width: 200 px; height:500px">

<h2 style="color:white;" class="text-center">{{mes}}</h2>

<div class="row text-center mx-auto">

<h1 class="section-heading text-center col-md-12 mb-6">Get your <strong> Account

Now!</strong> </h1>

</div>

<div class="row text-center mx-auto mb-3">

<h2 class="section-heading text-center col-md-12">Get your <strong> User

Account!</strong> </h2>

</div>

<div class="row text-center mx-auto mb-3 ">

<a href="{{ url\_for('signinpage') }}" class="btn btn-primary btn-block " role="button"><span

style="color:black; font-weight: bolder; height: 100px;">Sign in</span> </a>

</div>

<div class="row text-center mx-auto mb-5 ">

<a href="{{ url\_for('signuppage') }}" class="btn btn-primary btn-block" role="button"><span

style="color:black; font-weight: bolder; height: 100px;">Sign up</span></a>

</div>

<div class="row text-center mx-auto">

<h2 class="section-heading text-center col-md-12">Get your <strong> Agent

Account!</strong> </h2>

</div>

<div class="row text-center mx-auto mb-3 ">

<a href="{{ url\_for('agentsignin') }}" class="btn btn-primary btn-block " role="button"><span

style="color:black; font-weight: bolder;">Sign in</span> </a>

</div>

<div class="row text-center mx-auto mb-3 ">

<a href="{{ url\_for('agentRegister') }}" class="btn btn-primary btn-block " role="button"><span

style="color:black; font-weight: bolder;">Sign up</span> </a>

</div>

</div>

</section>

<section class="site-section" id="section-portfolio">

<div class="container">

<div class="row">

<div class="section-heading text-center col-md-12">

<h2>Our <strong>Top Agents</strong></h2>

</div>

</div>

<div class="filters">

<ul>

<li class="active" data-filter="\*">All</li>

<li data-filter=".packaging">Hardware Services</li>

<li data-filter=".mockup">Software Services</li>

<li data-filter=".typography">Both Services</li>

<li data-filter=".photography">Online Services</li>

</ul>

</div>

<div class="filters-content">

<div class="row grid">

<div class="single-portfolio col-sm-4 all mockup">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p3.png" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p3.png" class="img-pop-up">

</a>

</div>

<div class="p-inner">

<a href="https://github.com/ssrajkiran">

<h4>RAJKIRAN S S</h4>

<div class="cat">SOFTWARE SERVICE</div>

</a>

</div>

</div>

<div class="single-portfolio col-sm-4 all mockup">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p2.png" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p2.png" class="img-pop-up">

<div class="middle">

<div class="text align-self-center d-flex"><img

src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/preview.png" alt=""></div>

</div>

</a>

</div>

<div class="p-inner">

<h4>KAMALESUWARAN D</h4>

<div class="cat">SOFTWARE SERVICE</div>

</div>

</div>

<div class="single-portfolio col-sm-4 all packaging">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p3.png" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p3.png" class="img-pop-up">

<div class="middle">

<div class="text align-self-center d-flex"><img

src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/preview.png" alt=""></div>

</div>

</a>

</div>

<div class="p-inner">

<h4>SRIGOVINDH</h4>

<div class="cat">HARDWARE SERVICE</div>

</div>

</div>

<div class="single-portfolio col-sm-4 all packaging">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p4.jpeg" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p4.jpeg" class="img-pop-up">

<div class="middle">

<div class="text align-self-center d-flex"><img

src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/preview.png" alt=""></div>

</div>

</a>

</div>

<div class="p-inner">

<h4>LOKESH </h4>

<div class="cat">HARDWARE SERVICE</div>

</div>

</div>

<div class="single-portfolio col-sm-4 all typography">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p4.jpeg" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p4.jpeg" class="img-pop-up">

<div class="middle">

<div class="text align-self-center d-flex"><img

src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/preview.png" alt=""></div>

</div>

</a>

</div>

<div class="p-inner">

<h4>NANDHEESH</h4>

<div class="cat">HARDWARE AND SOFTWARE</div>

</div>

</div>

<div class="single-portfolio col-sm-4 all photography">

<div class="relative">

<div class="thumb">

<div class="overlay overlay-bg"></div>

<img class="image img-fluid" src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p6.jfif" alt="">

</div>

<a href="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/p6.jfif" class="img-pop-up">

<div class="middle">

<div class="text align-self-center d-flex"><img

src="https://finalphase.s3.jp-tok.cloud-object-storage.appdomain.cloud/static/assets/images/preview.png" alt=""></div>

</div>

</a>

</div>

<div class="p-inner">

<a href="https://www.youtube.com/" target="\_blank">

<h4>RAM</h4>

<div class="cat">ONLINE SERVICE</div>

</a>

</div>

</div>

</div>

</div>

</div>

</section>

<!-- .section -->

<section class="site-section " id="section-resume">

<div class="container">

<div class="row">

<div class="col-md-12 mb-5">

<div class="section-heading text-center">

<h2>Our <strong>Features</strong></h2>

</div>

</div>

<div class="col-md-6">

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span><h2>TOP TICKETING FEATURES </h2></span>

<h3>EMAIL BASED TICKET</h3>

<p>

Convert all incoming customer support emails <br>

into tickets and respond to them via email.

</p>

<span class="school">Create and respond to email tickets.</span>

</div>

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span> <h2>KNOWLEDGE BASE SOFTWARE</h2></span>

<h3>WORKFLOW</h3>

<p>

Design and manage your documentation <br>

publishing process.

Create unlimited knowledge base articles. <br>

</p>

<span class="school"> For different brands and products</span>

</div>

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span><h2> ORGANISE YOUR CONTACT DATA</h2></span>

<h3>FILTER ,SEARCH CONTACT INFORMATION</h3>

<p> Track modifications with a profile history.<br>

Add notes to keep contact-specific information.</p>

</p>

<span class="school">Block a contact to prevent the creation of spam tickets.</span>

</div>

</div>

<div class="col-md-6">

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span><h2> TICKETS & SOLVE PROBLEMS</h2></span>

<h3>TICKET INTERACTION </h3>

<p>Customer portal software enables customers to track <br>

and send tickets through an easy-to-use interface.

Technology</p>

<span class="school">Organization-wide tickets</span>

</div>

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span> <h2> TICKETING SOFTWARE</h2></span>

<h3>POWERFUL , USER-FRIENDLY TOOLS</h3>

<p>Manage all of your support requests, convert emails to tickets, <br>

automate ticket assignments, customize support forms.</p>

<span class="school">set your own SLA</span>

</div>

<div class="resume-item mb-4">

<span class="date"><span class="fa fa-check-square-o" style="font-size:36px"></span> <h2> TICKET INSIGHTS </h2> </span>

<h3>MESSAGE TAG</h3>

<p>Ticket insights provide metrics for each ticket, <br>

such as response, SLA, assignment, and status.<small></small> </p>

<span class="school">Allows your team to refine support operations</span>

</div>

</div>

</div>

</div>

</section> <!-- .section -->

<section class="site-section" id="section-about">

<div class="container">

<div class="row mb-5 align-items-center">

<div class="row">

<div class="section-heading">

<h2>About <strong>Us</strong></h2>

</div>

<p> Syncfusion, the company behind BoldDesk, has been helping developers worldwide build powerful line-of-business

software for over 20 years. Our flagship component suite includes over 1,700 UI widgets and frameworks that help

reduce time and complexity when developing mobile, web, and desktop applications. </p>

<p>Over the past two decades, we have learned quite a bit about providing an optimal support experience on a global

scale for complex use cases. Our support system is backed by software systems that track every detail accurately.

Nothing is left to chance. Customers appreciate that every detail is tracked to completion.

Such actions let them know that we care not just with words in a support policy but in actual practice,

day after day, year after year.</p>

</div>

</div>

</div>

</section>

<section class="site-section pb-0" id="section-services">

<div class="container">

<div class="row mb-4">

<div class="col-md-12">

<div class="section-heading text-center">

<h2>My <strong>Services</strong></h2>

</div>

</div>

</div>

<div class="row">

<div class="col-md-6 col-lg-4 text-center mb-5">

<div class="site-service-item site-animate" data-animate-effect="fadeIn">

<span class="icon">

<span class="fa fa-clock-o" style="font-size:46px"></span>

</span>

<h3 class="mb-4">Get started in minutes</h3>

<p>tart supporting your customers in no time without requiring an expensive onboarding plan or excessive hand-holding.</p>

</div>

</div>

<div class="col-md-6 col-lg-4 text-center mb-5">

<div class="site-service-item site-animate" data-animate-effect="fadeIn">

<span class="icon">

<span class="fa fa-group" style="font-size:46px" ></span>

</span>

<h3 class="mb-4">Keep your team on the same page

</h3>

<p>Enable 1:1 or group discussions and collaborate within your team or across other teams from within Freshdesk</p>

</div>

</div>

<div class="col-md-6 col-lg-4 text-center mb-5">

<div class="site-service-item site-animate" data-animate-effect="fadeIn">

<span class="icon">

<span class="fa fa-angle-up" style="font-size:46px"></span>

</span>

<h3 class="mb-4">Increase your capabilities</h3>

<p>Boost your support strategy by integrating with 650+ apps on the Marketplace and resolve tickets more efficiently. </p>

</div>

</div>

</div>

</div>

</section>

<section class="site-section" id="section-contact">

<div class="container">

<div class="row">

<div class="col-md-12 mb-5">

<div class="section-heading text-center">

<h2>Get <strong>In Touch</strong></h2>

</div>

</div>

<div class="col-md-7 mb-5 mb-md-0">

<form action="{{ url\_for('getintouch') }}" class="site-form" method="post">

<h3 class="mb-5">Get In Touch</h3>

<div class="form-group">

<input name="name" type="text" class="form-control px-3 py-4" id = "name" name= "name" placeholder="Your Name">

</div>

<div class="form-group">

<input name="email" type="email" class="form-control px-3 py-4" id="email" name="email" placeholder="Your Email">

</div>

<div class="form-group mb-5">

<textarea name="message" class="form-control px-3 py-4" cols="30" rows="10" name="msg" id="msg"

placeholder="Write a Message"></textarea>

</div>

<div class="form-group">

<input type="submit" style="color: black; font-weight: bolder; " class="btn btn-primary px-4 py-3" value="Send Message">

</div>

</form>

<script>

function test() {

Swal.fire('Thanks For Contacting Us..')

window.scrollTo(0, document.body.scrollHeight);

}

{ { code } }

</script>

</div>

<div class="col-md-5 pl-md-5">

<h3 class="mb-5">My Contact Details</h3>

<ul class="site-contact-details">

<li>

<span class="text-uppercase">Email</span>

ibmdemo6@yahoo.com

</li>

<li>

<span class="text-uppercase">Phone</span>

+91 XXXXXXXXX

</li>

<li>

<span class="text-uppercase">Address</span>

89 , OMR ROAD <br>

PADUR <br>

India, TAMIL NADU

</li>

</ul>

</div>

</div>

</div>

</section>

{% endblock %}

</body>

</html>

**SIGNINPAGE.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page</title>

{% endblock %}

{% block body %}

<body data-spy="scroll" data-target="#pb-navbar" data-offset="200" style="background-color:black;">

</section>

<div class="container1">

<div class="row" style="height:250px; padding-top: 150px;">

<h1 class="page-header text-primary mx-auto">LOGIN FOR<span style="color:white;"> CUSTOMER</span></h1>

</div>

<div class="row height: 100px; ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} mx-auto" style="color: red; ">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center" style="height: 350px;">

<form action="{{ url\_for('login') }}" method="POST">

<div class="form-group text-center">

<label for="exampleInputid"><span style="color: white;">Id</span></label>

<input type="tel" style="color: white; width:400px;" class="form-control" id="id" name="idn"

placeholder="Enter Id" pattern="[0-9]{4}" required>

<small id="emailHelp">We'll never share your Password with anyone else.</small>

</div>

<div class="form-group text-center">

<label for="exampleInputPassword1"><span style="color: white;">Password</span></label>

<input style="color: white;" type="password" class="form-control" id="password" name="password"

placeholder="Password" required>

</div>

<button type="submit" class="btn btn-primary"><span style="color:black; font-weight: bolder; ">

Submit</span></button>

</form>

</div>

<div class="row mb-6" >

<h1 class="page-header text-primary mx-auto">FORGOT YOUR<span style="color:white;"> ID!</span></h1>

</div>

<div class="row justify-content-center" style="height: 350px;">

<form action="{{ url\_for('verifyemail') }}" method="POST">

<div class="form-group text-center">

<label for="exampleInputemail"><span style="color: white;">Email ID</span></label>

<input type="email" style="color: white; width:400px;" class="form-control" id="verifyemail"

name="verifyemail" placeholder="Enter Email Id" required>

</div>

<button type="submit" class="btn btn-primary"><span style="color:black; font-weight: bolder; "> Send

Email</span></button>

</form>

</div>

<div class="row d-flex bg-primary justify-content-center ">

<a href="{{ url\_for('forgotpass') }}" class="btn btn-primary" role="button"><span

style="color:black; font-weight: bolder">Forgot Password</span> </a>

<a href="{{ url\_for('home') }}" class="btn btn-primary " role="button"><span

style="color:black; font-weight: bolder; ">Back</span> </a>

<a href="{{ url\_for('signuppage') }}" class="btn btn-primary " role="button"><span

style="color:black; font-weight: bolder; ">Create an Account</span> </a>

</div>

</div>

{% endblock %}

</body>

</html>

**SIGNINPAGEAGENT.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page</title>

{% endblock %}

{% block body %}

<body data-spy="scroll" data-target="#pb-navbar" data-offset="200" style="background-color:black;">

</section>

<div class="container1">

<div class="row" style="height:250px; padding-top: 150px;">

<h1 class="page-header text-primary mx-auto">LOGIN FOR<span style="color:white;"> AGENT</span></h1>

</div>

<div class="row height: 100px; ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} mx-auto" style="color: red; ">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center" style="height: 350px;">

<form action="{{ url\_for('loginagent') }}" method="POST">

<div class="form-group text-center">

<label for="exampleInputid"><span style="color: white;">Id</span></label>

<input type="tel" style="color: white; width:400px;" class="form-control" id="id" name="idn"

placeholder="Enter Id" pattern="[0-9]{4}" required>

<small id="emailHelp">We'll never share your Password with anyone else.</small>

</div>

<div class="form-group text-center">

<label for="exampleInputPassword1"><span style="color: white;">Password</span></label>

<input style="color: white;" type="password" class="form-control" id="password" name="password"

placeholder="Password" required>

</div>

<button type="submit" class="btn btn-primary"><span style="color:black; font-weight: bolder; ">

Submit</span></button>

</form>

</div>

<div class="row mb-6" >

<h1 class="page-header text-primary mx-auto">FORGOT YOUR<span style="color:white;"> ID!</span></h1>

</div>

<div class="row justify-content-center" style="height: 350px;">

<form action="{{ url\_for('agentverifyemail') }}" method="POST">

<div class="form-group text-center">

<label for="exampleInputemail"><span style="color: white;">Email ID</span></label>

<input type="email" style="color: white; width:400px;" class="form-control" id="verifyemail"

name="verifyemail" placeholder="Enter Email Id" required>

</div>

<button type="submit" class="btn btn-primary"><span style="color:black; font-weight: bolder; "> Send

Email</span></button>

</form>

</div>

<div class="row d-flex bg-primary justify-content-center ">

<a href="{{ url\_for('forgotpass') }}" class="btn btn-primary" role="button"><span

style="color:black; font-weight: bolder">Forgot Password</span> </a>

<a href="{{ url\_for('home') }}" class="btn btn-primary " role="button"><span

style="color:black; font-weight: bolder; ">Back</span> </a>

<a href="{{ url\_for('signuppage') }}" class="btn btn-primary " role="button"><span

style="color:black; font-weight: bolder; ">Create an Account</span> </a>

</div>

</div>

{% endblock %}

</body>

</html>

**SIGNUPPAGE.HTML**

{% extends 'base.html' %}

{% block head %}

<title>Sign in page</title>

{% endblock %}

{% block body %}

<body style="background-color:black;" data-target="#pb-navbar" data-offset="200" data-spy="scroll">

<div class="container" style="padding-top:150px;">

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">REGISTER <span style="color:white;">PAGE FOR CUSTOMER</span></h1>

</div>

<div class="col-sm height: 100px; justify-content-center ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} " style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row justify-content-center" style="height: 500px;">

<form action="{{ url\_for('register') }}" method="POST">

<div class="form-group">

<label for="exampleInputname">Name</label>

<input type="text" style="color: white; width: 400px;" class="form-control" id="name" name="name" placeholder="Enter Name"

required>

</div>

<div class="form-group">

<label for="exampleInputEmail">Email address</label>

<input type="email" style="color: white; width: 400px;" class="form-control" id="email" name="email"

placeholder="Enter email" required>

<small id="emailHelp">We'll never share your email with anyone else.</small>

</div>

<div class="form-group">

<label for="exampleInputPassword">Password</label>

<input type="password" style="color: white; width: 400px;" class="form-control" id="password" name="password"

placeholder="Password" required>

</div>

<div class="form-group">

<label for="exampleInputphonenumber">Phone Number</label>

<input type="tel" style="color: white; width: 400px;" class="form-control" id="phonenumber" name="phonenumber"

placeholder="Enter phone Number" pattern="[0-9]{10}" required>

</div>

<button type="submit" class="btn btn-primary mx-auto"><span

style="color:black; font-weight: bolder;">Submit</span></button>

</form>

</div>

<div class="row d-flex">

<a href="{{ url\_for('home') }}" class="btn btn-primary mx-auto" role="button"><span

style="color:black; font-weight: bolder;">Back</span>

</a>

</div>

</div>

{% endblock %}

</body>

</html>

**WELCOME**

{% extends 'base.html' %}

{% block head %}

<title>Welcome</title>

{% endblock %}

{% block body %}

<body style="background-color:black;">

<div class="container-lg" style="padding-top: 100px;">

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">WELCOME TO <span style="color:white;">HOME PAGE</span></h1>

</div>

<div class="row col-md-offset-3 col-md-5 ">

{% with messages = get\_flashed\_messages(with\_categories=true) %}

{% if messages %}

{% for category,message in messages %}

<div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>

{% endfor %}

{% endif %}

{% endwith %}

</div>

<div class="row" style="height:100px;">

<h1 class="page-header text-primary mx-auto">WELCOME <span style="color:white;">{{session['name']}}</span>

</h1>

</div>

<div class="row g-4 mb-4 ">

<div class="col">

<a style="color: black;" href="{{url\_for('welcome')}}" class="btn btn-primary ">Home</a>

<a style="color: black;" href="/newissue/{{session['name']}}" class="btn btn-primary">New Issue</a>

<a style="color: black;" href="{{url\_for('home')}}" class="btn btn-primary ">Logout</a>

</div>

</div>

<div id="accordion">

<div class="card">

<div class="card-header" id="headingOne">

<h5 class="mb-0">

<button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"

aria-expanded="false" aria-controls="collapseOne">

<h2 style="color: black;">SHOW ISSUE</h2>

</button>

</h5>

</div>

<div id="collapseOne" class="collapse " aria-labelledby="headingOne" data-parent="#accordion">

<div class="card-body">

<div class="row mx-auto" style="height: 50px;">

<div class="col" style="height:50px;">

<h2 style="color: black;"> TOTAL NUMBER OF COMPLAINT : <span

style="color: black; font-weight: bolder; ">{{message}}</span></h2>

</div>

</div>

{% for post in agent %}

<div class="progress text-center">

{% if 'Completed' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated bg-success"

role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 100%; height:50px;"></div>

{% elif 'Agent Alloted' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated" role="progressbar"

aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 50%; height:50px;"></div>

{% elif 'Processing' == post.STATUS %}

<div class="progress-bar progress-bar-striped progress-bar-animated bg-warning"

role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"

style="width: 25%; height:50px;"></div>

{% endif %}

</div>

<div class="card mb-3 text-white" style="background-color: black;">

<div class="container-lg card-header text-center rounded-pill border border-secondary ">

<div class="hstack gap-3 mb-3 ">

<div class="row mb-3">

<div class="col-sm">

<h4><span class="text-primary"> ID : </span>{{post['ID']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> TOPIC : </span>{{post['TOPIC']}}</h4>

</div>

<div class="col-sm">

<h4><span class="text-primary"> DATE : </span> {{post['DATE']}}</h4>

</div>

</div>

<div class="row mb-3 d-flex justify-content-center">

<h4><span class="text-primary"> TICKET STATUS : </span>{{post['STATUS']}}

</h4>

</div>

</div>

</div>

<div class="container card-header d-flex justify-content-center ">

<div class="hstack gap-3 ">

<div class="row">

<h4><span class="text-primary"> SERVICE AGENT : </span>

{{post['SERVICE\_AGENT']}}</h4>

</div>

<div class="row">

<h4><span class="text-primary"> SERVICE TYPE :

</span>{{post['SERVICE\_TYPE']}}</h4>

</div>

<div class="row mb-3">

<h4><span class="text-primary"> DESCRIPTION : </span>{{post['DESCRIPTION']}}

</h4>

</div>

</div>

</div>

<div class="card-footer text-muted d-flex justify-content-center ">

<div class="row">

<a style="color: black;" href="/custdelet/{{post['ID']}}"

class="btn btn-primary">DELECT(AFTER COMPLETED ONLY CAN DELECT)</a>

<div>

</div>

</div>

</div>

</div>

{% endfor %}

</div>

</div>

</div>

</div>

</div>

{% endblock %}

</body>